



The speaker for the day was Frankfort Plant Board manager, Jim Smith. He stands with his assistant Michelle Walker and program chair Sellus Wilder, left.

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THE Frankfortarian

THE OFFICIAL BULLETIN OF THE
ROTARY CLUB OF FRANKFORT

P.O. Box 93, Frankfort, KY 40602

The weekly meeting of the Frankfort Rotary Club
 airs on Cable 10 at 7pm Monday and 9am Tuesday

OFFICERS AND BOARD OF DIRECTORS: 2010-11

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Ray Klinginsmith, President
 ROTARY INTERNATIONAL
 Kirksville, Missouri, USA
 R. Wood "Woody" Northup, Louisville, KY
 Governor of District 6710

The Rotary Club of Frankfort Meets Every
 Wednesday at the Capital Plaza Hotel
 From 11:45 a.m. Until 1:00 p.m.

Frankfort Rotary Club website:
<http://www.frankfort-rotary.org>
 The URL for the district website is
<http://www.rotarydistrict6710.org>
 Rotary International Website is
<http://www.rotary.org/>

NEIGHBORING CLUBS

Monday:	Eminence-Henry County Public Library	12:00 noon
	Owenton-Smith House	12:10 p.m.
Tuesday:	Lexington Sunshine-LaFayette Club	7:00 a.m.
	Georgetown-Golden Corral	12:00 noon
	Shelbyville-Centenary United Meth.....	12:00 noon
	Versailles-At the Hospital	12:00 noon
Thursday:	Lawrenceburg-Anderson Public Library	12:00 noon
	Lexington-Fasig Tipton.....	12:00 noon
	Louisville-Galt House	12:10 p.m.

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THE
Frankfortarian

ROTARY CLUB
OF
FRANKFORT, KENTUCKY

DISTRICT 6710 • CLUB NO. 3717 • ORGANIZED DECEMBER 1922

Service Above Self

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October 6, 2010

Next Week's Speaker...

Woody Northup, our club's District Governor, will be meeting with the Directors and Officers first and the rest of the members at the normal meeting time.

R. Wood (Woody) Northup graduating



from Notre Dame in 1970. He started his business, Radio Sound, Inc in 1985. They supply sound equipment to almost every major motorcycle company in the world. Woody is a graduate of Leadership Louisville (1989), and has served as Chair of

the Volunteers of America Board of Trustees, Chair of the Holy Spirit Parish Council, Chair of the Kentucky Industries for the Blind Board of Directors, Chair of the dePaul School Board of Trustees, and President of the Rotary Club of Louisville. He was honored as Rotarian of the Year for that club in 2008. He is also a current member of the Board of Directors of Youth Alive, an afterschool program for kids 11-18 in the west end of Louisville, and a member of the Board of Directors for the Catholic Education Foundation in Louisville.

Opening Exercise..... Joyce Honaker
Greeter Gary Crumbaugh

Make-ups for Sept. 29

Pat Badgett Terry Shockley
Joyce Honaker David Weller
Van Ingram

Attendance Percentage: 65%

Make-ups Needed for Oct. 6

Brenda Allen Gregory Fuchs
Pat Badgett Dora Hall
Michael Ball Lloyd Hillard
Nathaniel Bebe Barry Holder, Jr.
Brian Booth Douglas Howard
Jordan Branham Bob Johnston
Ron Bryant Sallie Lanham
David Buchta Phyllis Liebman
Sara Callaway Larry Luebbers
Andrew Calvert Ann Maenza
Ron Christopher Chris Olds
David Cobb Laura Owens
Randal Cornett Josian Passalacqua
Betty Creek Chip Peal
Boyce Crocker Tim Rose
Charles Dickinson John Sower
Bryan Dill Steve Tobin
Bruce Dungan Dennis VanHorn
William Elam Patty Wolf
Colmon Elridge

This Week's Speaker...

The speaker for the day was Frankfort Plant Board manager Jim Smith. Jim's priorities for the Plant Board include improved customer service and increased accountability. He gave a brief assessment of current operations and future direction of the utility. The FPB was founded in 1946 and has five members approved by the city commission. It serves Franklin, Shelby and Woodford counties. The annual gross receipts are \$81 million and include electric, water, cable and HD, Internet, telephone and security. There are 226 full-time

employees. It is rare to have a public utility with this many services. The aim of the Board is to (1) handle business processes; (2) handle communication issues in the eight Plant Board facilities around Frankfort – but he wants to consolidate these services into one building; (3) Improve customer perceptions. Most of this is on the cable side since cable is competitive with a monopoly on electric and water; (4) Customer services need to be improved and the most important thing is to talk with customers; (5) He needs to improve employee satisfaction and morale; (6) The FPB is strong in technical areas. The things it is important to fix are (1) inform customers on the values of the services provided including rates; (2) Bring all the employees together; (3) Understanding the difference between regulated businesses like electric and water and non-regulated business like cable; (4) evaluating finances because there is a tendency to work hard but not smartly. For example, the FPB needs to spend more money on its fleet and less on other items of less importance; (5) There is a need to fix organizational roles by moving employees around; (6) There is a need to restore accountability; (7) there is a need for facility consolidation. Among those things for which the future holds includes (1) Improving the Board structure; (2) A Board retreat which has not been done previously; (3) Strategic planning; (4) A collective vision for the organization; (5) Restore trust between the Board and employees; (6) Compete in the Telecom business. The FPB features low electric and water rates but we need to get the word out. Because we are coal-powered, we are “spoiled” and have some of the lowest rates in the country. Cable rates are also low and highly competitive.

Happy Birthday!

Happy Birthday to fellow Rotarians Pat Badgett, Steve Dooley, Charlie Hinds, Barry Holder, Jr., Larry Luebbers, Tony Massey, Laura Owens and John Sower, who celebrate their birthdays in October.

Keeneland Trip

Saturday, Oct. 30 the Rotary Club of Frankfort will go to Keeneland. 12 tables (48 seats) in the Lexington/Kentucky room, with a view of the track have been reserved. Tickets are \$55, each which includes admission, meal, coffee or tea, racing, program and tax. Ron Christopher and Ed Dance are Co-chairman for this years event.

Welcome New Member!

Name: Scott Rollins
Address: 1166 Hopi Trl.,
Frankfort

Hm: 502-352-6097

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E-mail:
scottlovesug@gmail.com

Classification:

Religion-Protestant

Sponsor: Joyce Honaker



Frankfort Crop Hunger Walk

The first annual Frankfort Crop Hunger Walk is set for Sunday, November 7 with a 1:30 registration and 2:00 walk. The Crop Walk is a project of Church World Services, which joins with the United Nations to combat hunger. The First Christian Church is heading up the local effort. For more details about the walk and volunteer to raise funds, contact Joyce Honaker at 695-3373.

